इंस्टीट्यूट ऑफ बैंकिंग पर्सोनेल सिलेक्शन®

INSTITUTE OF BANKING PERSONNEL SELECTION

IBPS

In assessment, India trusts us

CRP CSA – XV

COMMON RECRUITMENT PROCESS FOR RECRUITMENT OF CUSTOMER SERVICE ASSOCIATES (CSA) IN PARTICIPATING BANKS (For Vacancies of 2026-27)

Official Website: www.ibps.in

In case of queries / complaints please log in to https://cgrs.ibps.in

The Online Examination (Preliminary and Main) for the upcoming Common Recruitment Process for Recruitment and Selection of personnel for the post of Customer Service Associates in the Participating Public Sector Banks is tentatively scheduled in the month of October, 2025 & November, 2025.

IMPORTANT DATES

Activity	Timeline
Online registration including Edit/Modification of Application	01.08.2025 to 21.08.2025
Payment of Application Fees/Intimation Charges	01.08.2025 to 21.08.2025
Conduct of Pre-Exam Training	September 2025
Online Examination – Preliminary	October, 2025
Result of Online exam – Preliminary	October/ November, 2025
Online Examination – Main	November, 2025
Provisional Allotment	March, 2026

Candidates are advised to regularly visit the official IBPS website www.ibps.in for details and updates.

Candidates intending to apply for CRP CSA XV are advised to read the detailed Notification carefully and ensure that they fulfil the minimum eligibility criteria on the stipulated dates before registering online. Candidates must follow the instructions mentioned in the detailed Notification.

Mumbai
Date: 01.08.2025

EN 1854

DIRECTOR